



# TRANSCORE®

## CUSTOMERS

*We Appreciate You!*

### TO OUR VALUED PARTNERS:

As we are all adjusting to the new normal, we at TransCore wanted to take this opportunity to reach out to our valued partners to ensure we are consistently providing the support you need to continue adapting to our new environment.

As we are all experiencing new ways of navigating the world, often virtually, we wanted to share some exciting news we unveiled during our first “virtual” National Parking Association’s PMX Live event that took place September 14–16.

After months of development, we are very excited to announce 2 new products that will be available very soon:

1. **eGo® Plus Headlamp Sticker Tag** – a beam-powered, peel-and-stick, transparent, weather-resistant RFID tag, designed for installation on headlamp surfaces.
2. **Encompass® 4-S RFID Reader** – a fully integrated, compact version of the Encompass® 4 RFID reader, designed for use in parking, security access, fleet, and trucking installations that require a smaller profile.

In the coming days, you will be receiving a package from us that will include product literature and a sample Headlamp Sticker Tag. While we’re proud of the minimal tag profile and ease of application we’ve achieved with the new tag, we want you to see for yourself.

**And, as always, we sincerely thank you for your business. Stay well. Take care. And please let us know if we can provide any additional support.**

### SALES TAX INFORMATION

To avoid a sales tax charge on your invoice, please provide **2020** Multijurisdiction/Resale/Tax Exempt Certificates.

As a reminder, updated **2021** Multijurisdiction/Resale/Tax Exempt Certificates will be requested for orders shipping after January 1, 2021.

Make certificates out to Amtech Systems LLC and Email to: [orderentrybox@transcoretech.com](mailto:orderentrybox@transcoretech.com)

### VENDOR ADDRESS

We have noticed outdated vendor information is listed on purchase orders. For audit purposes, please update the vendor address on your purchase orders to reflect the following:

**Amtech Systems LLC, a division of TransCore LP**  
**8600 Jefferson St. NE**  
**Albuquerque, NM 87113**

### PURCHASE ORDERS & PROGRAMMING INFORMATION

To ensure your order is processed in a timely manner, before submitting your purchase orders, double check the information for accuracy [part number(s), quantities, MOQ’s, pricing, terms, bill-to/ship-to addresses, as well as the vendor address]. Email PO’s to:

[orderentrybox@transcoretech.com](mailto:orderentrybox@transcoretech.com)

#### Tag Order Form:

Tag Order Forms are required with tag purchase orders. Please complete all sections of the tag order form, provide the reader part/serial numbers of all readers at the site where the tags will be used, and lastly, sign & date the bottom of the form. The most current versions of the tag order form and instructions are located on our webpage:

<http://www.transcore.com/orderacknowledgement>

### CONTACT INFORMATION

#### Physical Address:

Amtech Systems LLC, a division of TransCore LP  
8600 Jefferson St. NE  
Albuquerque, NM 87113  
Email: [orderentrybox@transcoretech.com](mailto:orderentrybox@transcoretech.com)

#### Remit Payments to Lockbox Address:

TransCore LP Amtech Systems, LLC  
C/O Wells Fargo Bank NA  
PO Box 933909  
Atlanta, GA 31193-3493

**States Requiring  
Resale / Tax Exempt Certificates**

Arizona	Nevada
California	New Jersey
Colorado	New Mexico
Florida	North Carolina
Georgia	Ohio
Illinois	Oklahoma
Indiana	Pennsylvania
Kansas	South Carolina
Louisiana	Texas
Maryland	Utah
Massachusetts	Virginia
Michigan	Wisconsin
Minnesota	

Send all RMA requests and inquiries to the RMA Coordinator:

[rma@transcoretech.com](mailto:rma@transcoretech.com)

*In the email communication, please provide the serial number(s) of the product and brief description of the issue, damage, and/or failure.*

For Our Terms and Conditions, Bank Letter, W-9, Current Tag Order Forms, FCC Licensing Information, and End User Statement, click:

<https://www.transcore.com/orderacknowledgement>